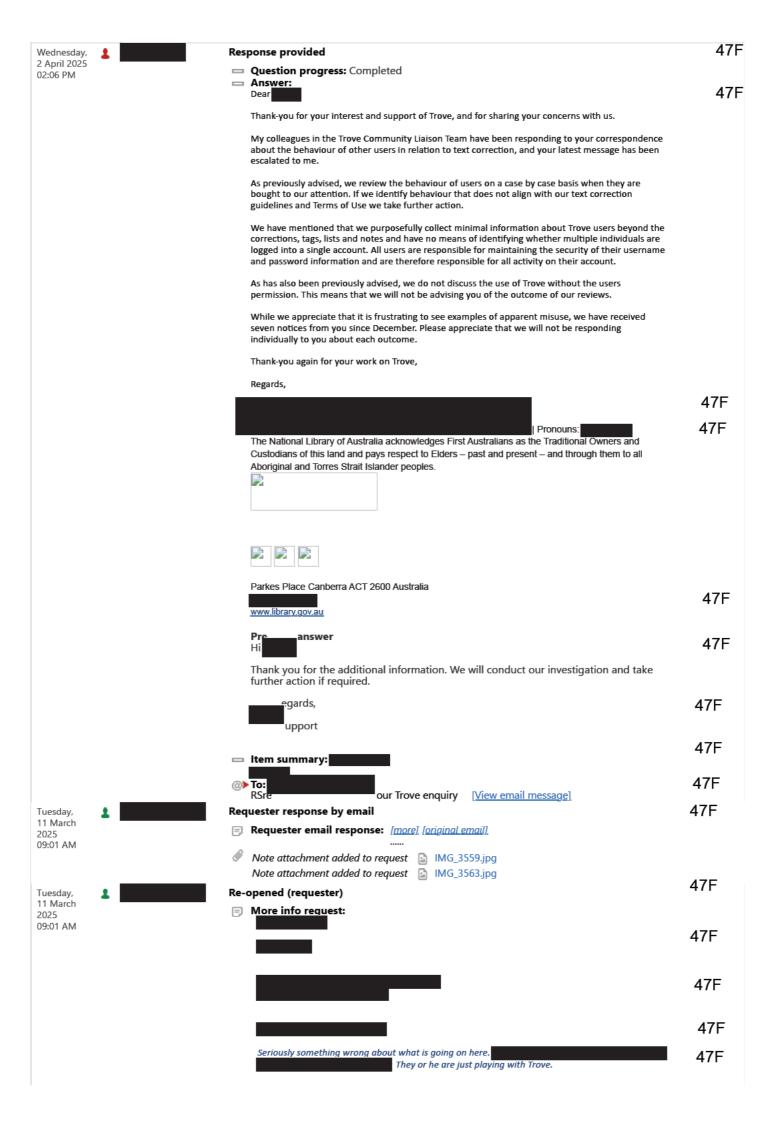
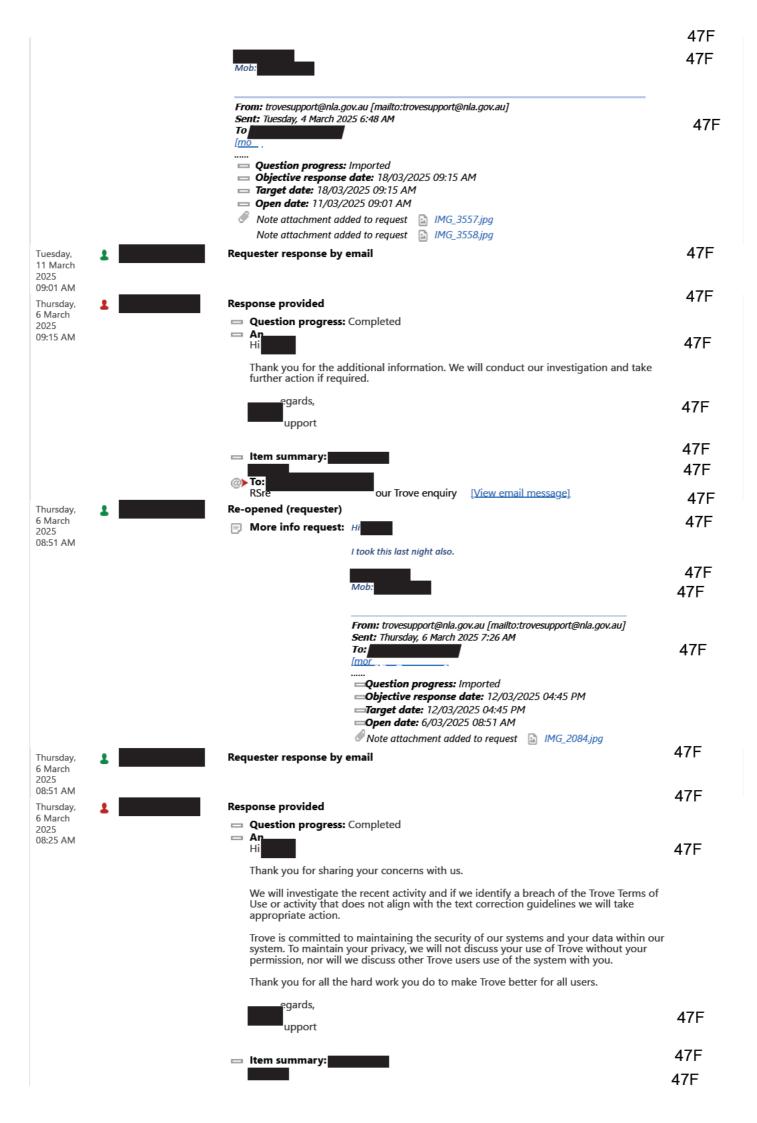
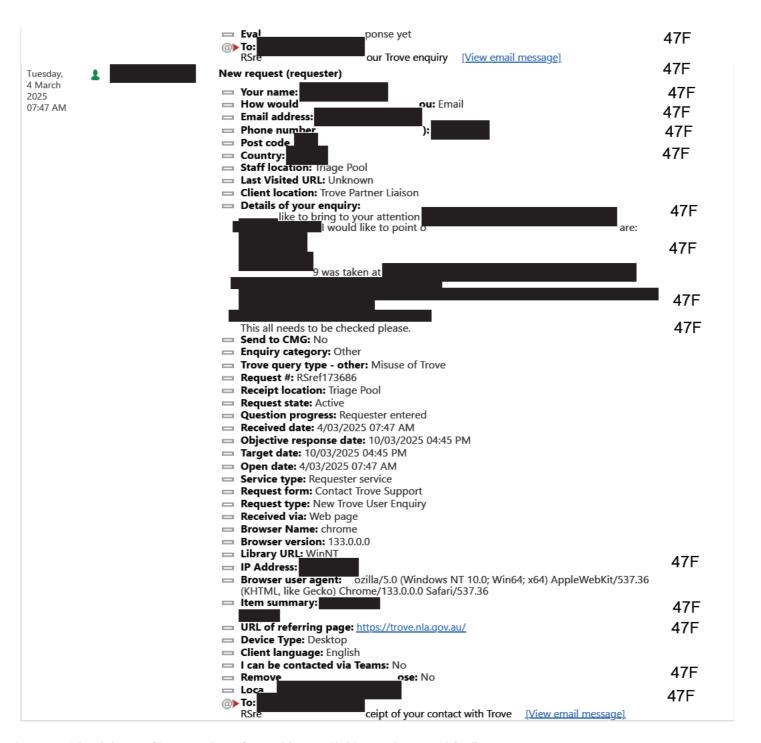
47F

	View online:	4/1
Request summary		
Request #	RSref173686	
Details of your enquiry	I would like to bring to your attention out that on the end of each day his totals are:	^t 47F
	First photo 2079 was taken at Picutre 2081 shows he's finished at Can you check the IP addresses. he did	•
	This all needs to be checked please. IMG_2079.JPG	
	■ IMG_2081.JPG	
Item summary		47F
Answer	Dear	47F
	Thank-you for your interest and support of Trove, and for sharing your concerns with us.	47F
	My colleagues in the Trove Community Liaison Team have been responding to your correspondence about the behaviour of other users in relation to text correction, and your latest message has been escalated to me.	
	As previously advised, we review the behaviour of users on a case by case basis when they are bought to our attention. If we identify behaviour that does not align with our text correction guidelines and Terms of Use we take further action.	
	We have mentioned that we purposefully collect minimal information about Trove users beyond the corrections, tags, lists an notes and have no means of identifying whether multiple individuals are logged into a single account. All users are responsible for maintaining the security of their username and password information and are therefore responsible for all activity on the account.	le
	As has also been previously advised, we do not discuss the use of Trove without the users permission. This means that we winot be advising you of the outcome of our reviews.	II
	While we appreciate that it is frustrating to see examples of apparent misuse, we have received seven notices from you since December. Please appreciate that we will not be responding individually to you about each outcome.	:
	Thank-you again for your work on Trove,	
	Regards,	
		47F
	The National Library of Australia acknowledges First Australians as the Traditional Owners and Custodians of this land and parespect to Elders – past and present – and through them to all Aboriginal and Torres Strait Islander peoples.	47F _{nys}
	Parkes Place Canberra ACT 2600 Australia www.library.gov.au	47F
	Previous answer Hiller	7F
	Thank you for the additional information. We will conduct our investigation and take further action if required.	
	Kind Regards, Trove Support	7F

Status Closed







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