

Request summary

Request

RSref177932

Details of your enquiry

It would seem to me that there is a fantastic opportunity for Trove going begging.

Is there any chance that you can get user [REDACTED] to document his editing method or style, and make it available to the broader Trove community?

It would seem to me that since he is able to dash off a lazy 2,000 corrections in a matter of an hour or two, if the rest of us were clued into how this was achieved, the Trove correction catalogue would be able to move ahead in leaps and bounds.

I'm curious as to what the rest of us pedestrian correctors are missing, that this individual has managed to discover?

47F

Item summary

Answer

[REDACTED]

47F

Previous answer

Hello [REDACTED]

47F

Thank you for your feedback.

Each person has their own method for conducting text corrections. We cannot share information about users or their methods.

We will investigate their recent activity and if we identify a breach of the Trove Terms of Use, we will take appropriate action.

Kind regards,

[REDACTED]
Trove Support

47F

Status

Closed

Wednesday,
9 July 2025
08:54 AM



Re-opened (requester)

47F

More info request:

You don't often get email from [REDACTED] [Learn why this is important](#)

Good afternoon. Thank you for your response.

For what it's worth, my suggestion [REDACTED] Id ask [REDACTED] individual with the stellar correcting performance (i.e. [REDACTED] and [REDACTED] -- who I am assuming are one and the same person) to document their correcting methodology and have them share it with others in the interests of improving the overall Trove performance.

47F

Surely anyone who can perform corrections at the outstanding rate of approximately five to ten times that of other accomplished correctors would want to share what he has achieved with the rest of the Trove community?

Rgds... [REDACTED]

47F

On Thu, Jul 3, 2025 at 3:08 PM <trovesupport@nla.gov.au> wrote:

Trove

In response to your enquiry, RSref177932

Hello [REDACTED]

47F

Thank you for your feedback.

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Kind regards,

[REDACTED]
Support

47F

[Click here to reopen this enquiry and request further information](#)

[Ask a different question](#)

This response is in relation to your enquiry, RSref177932

It would seem to me that there is a fantastic opportunity for Trove going begging.
Is there any chance that you can get user [REDACTED] to document his editing method or style, and make it a [REDACTED] ader Trove community?
It would seem to me that since he is able to dash off a lazy 2,000 corrections in a matter of an hour or two, if the rest of us were clued into how this was achieved, the Trove correction catalogue would be able to move ahead in leaps and bounds.
I'm curious as to what the rest of us pedestrian correctors are missing, that this individual has managed to discover?

47F

We welcome your feedback and suggestions. Please click a rating to comment on the service you received in relation to this response.

[★★★★★ Excellent](#)
[★★★★☆ Very good](#)
[★★★★☆ Good](#)
[★★★★☆ Fair](#)
[★★★☆☆ Poor](#)

Trove Support Team
National Library of Australia

[\[less\]](#), [\[original email\]](#)

-
- Question progress: Imported
 - Objective response date: 15/07/2025 04:45 PM
 - Target date: 15/07/2025 04:45 PM
 - Open date: 9/07/2025 08:54 AM

Wednesday,
9 July 2025
08:54 AM



Requester response by email

47F

Thursday,
3 July 2025
03:08 PM



Response provided

47F

- Question progress: Completed
- Answer: [REDACTED]
Hello [REDACTED]

47F

Thank you for your feedback.

Each person has their own method for conducting text corrections. We cannot share information about users or their methods.

We will investigate their recent activity and if we identify a breach of the Trove Terms of Use, we will take appropriate action.

[REDACTED] regards,
[REDACTED] Support

47F

- Item summary: [REDACTED]
- Eval [REDACTED] response yet
- To: [REDACTED] to your Trove enquiry [\[View email message\]](#)

47F

47F

Tuesday,
1 July 2025
09:42 PM



New request (requester)

47F

- Your name: [REDACTED]
- How would you like to be contacted: Email
- Email address: [REDACTED]
- Post code: [REDACTED]
- Country: [REDACTED]
- Staff location: [REDACTED] age Pool
- Last Visited URL: Unknown
- Client location: Trove Partner Liaison
- Details of your enquiry:

47F

47F

47F

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Is there any chance that you can get user [REDACTED] to document his editing method or style, and make it available to [REDACTED] community?
It would seem to me that since he is able to dash off a lazy 2,000 corrections in a matter of an hour or two, if the rest of us were clued into how this was achieved, the Trove correction catalogue would be able to move ahead in leaps and bounds.
I'm curious as to what the rest of us pedestrian correctors are missing, that this individual has managed to discover?

47F

- Send to CMG: No
- Enquiry category: Trove account

Request #:	RSref177932	
Receipt location:	Triage Pool	
Request state:	Active	
Question progress:	Requester entered	
Received date:	1/07/2025 09:42 PM	
Objective response date:	8/07/2025 04:45 PM	
Target date:	8/07/2025 04:45 PM	
Open date:	1/07/2025 09:42 PM	
Service type:	Requester service	
Request form:	Contact Trove Support	
Request type:	New Trove User Enquiry	
Received via:	Web page	
Browser Name:	microsoft edge	
Browser version:	137.0.0.0	
Library URL:		47F
IP Address:		
Browser use	ozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/137.0.0.0 Safari/537.36 Edg/137.0.0.0	
Item summary:		47F
		47F
Client language:	English	
I can be contacted via Teams:	No	47F
Remove	ose: No	
Loca		
To:		47F
RSre	g receipt of your contact with Trove	[View email message]