

Request summary

Request #  
Details of your enquiry

RSref173652  
Would you please check the editing behaviour of the Trove editor [redacted] He is able to make a ridiculous number of edits in a very short period of time. [redacted] he managed to make 849 edits, submitting at least 29 times in that period. That is a rate of one edit every 1.5 seconds, an impossible rate if one is editing properly. I believe he is probably editing articles one character per line at a time. This is not a one-off - it appears to be his bread and butter, and his numbers on the Hall of Fame most likely grossly overstate his real contribution to Trove.

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Item summary  
Answer

[redacted]  
Hi [redacted]

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Thank you for sharing your concerns with us.

We will investigate the recent activity and if we identify a breach of the Trove Terms of Use or activity that does not align with the text correction guidelines we will take appropriate action.

Trove is committed to maintaining the security of our systems and your data within our system. To maintain your privacy, we will not discuss your use of Trove without your permission, nor will we discuss other Trove users use of the system with you.


Thank you for all the hard work you do to make Trove better for all users.











































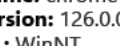




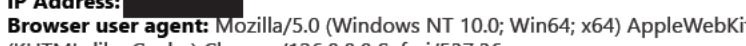





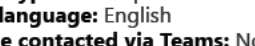

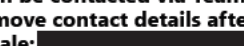
Kind Regards,  
[redacted]  
Trove Support

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Status

Closed

Thursday, 6 March 2025 08:29 AM		<div>Closed by Staff</div> <div><div>Status: Closed</div><div>Question progress: Completed</div><div>Date closed: 6/03/2025 08:29 AM</div><div>Type of user: End User</div><div>Item summary: [redacted]</div><div>Evaluation rating: No response yet</div></div>	47F
Thursday, 6 March 2025 08:29 AM		<div>Response provided</div> <div><div>An [redacted]</div><div>Hi [redacted]</div><div>Thank you for sharing your concerns with us.</div><div>We will investigate the recent activity and if we identify a breach of the Trove Terms of Use or activity that does not align with the text correction guidelines we will take appropriate action.</div><div>Trove is committed to maintaining the security of our systems and your data within our system. To maintain your privacy, we will not discuss your use of Trove without your permission, nor will we discuss other Trove users use of the system with you.</div><div>Thank you for all the hard work you do to make Trove better for all users.</div><div>[redacted] regards,</div></div>	47F 47F
Thursday, 6 March 2025 08:29 AM		<div><div>To: [redacted] RSref [redacted] Trove enquiry <a href="#">[View email message]</a></div><div>Change to response</div><div><div>An [redacted]</div><div>Hi [redacted]</div><div>Thank you for sharing your concerns with us.</div><div>We will investigate the recent activity and if we identify a breach of the Trove Terms of Use or activity that does not align with the text correction guidelines we will take appropriate action.</div><div>Trove is committed to maintaining the security of our systems and your data within our system. To maintain your privacy, we will not discuss your use of Trove without your permission, nor will we discuss other Trove users use of the system with you.</div><div>Thank you for all the hard work you do to make Trove better for all users.</div><div>[redacted] regards,</div><div>[redacted] support</div></div></div>	47F 47F 47F
Tuesday, 4 March		<div>Re-allocation (int)</div> <div><div>Reallocation: Hi [redacted]</div></div>	47F 47F 47F

2025 03:24 PM		A user moderation request.	
		 \$,	47F
		 <b>To:</b>  iries/Services question reallocated to you <a href="#">[View email message]</a>	47F
Monday, 3 March 2025 10:01 AM		<b>Re-allocation (int)</b>  <b>Reallocation:</b> Hello,  One for you :)	47F
			47F
Sunday, 2 March 2025 09:37 PM		<b>New request (requester)</b> <div> <div> <b>Your name:</b> </div> <div> <b>How would you like to be contacted by you:</b> Email</div> <div> <b>Email address:</b> </div> <div> <b>Post code:</b> </div> <div> <b>Country:</b> </div> <div> <b>Staff location:</b> Triage Pool</div> <div> <b>Last Visited URL:</b> Unknown</div> <div> <b>Client location:</b> Trove Partner Liaison</div> <div> <b>Details:</b> <b>Enquiry:</b> Would you please check the editing behaviour of the Trove editor  short period  he managed to make  a rate of one edit every 1.5 seconds, an impossible rate if one is editing properly. I believe he is probably editing articles one character per line at a time. This is not a one-off - it appears to be his bread and butter, and his numbers on the Hall of Fame most likely grossly overstate his real contribution to Trove.</div> <div> <b>Send to CMG:</b> No</div> <div> <b>Enquiry category:</b> Other</div> <div> <b>Trove query type - other:</b> Suspicious activity by Trove editor.</div> <div> <b>Request #:</b> RSref173652</div> <div> <b>Receipt location:</b> Triage Pool</div> <div> <b>Request state:</b> Active</div> <div> <b>Question progress:</b> Requester entered</div> <div> <b>Received date:</b> 2/03/2025 09:37 PM</div> <div> <b>Objective response date:</b> 9/03/2025 04:45 PM</div> <div> <b>Target date:</b> 9/03/2025 04:45 PM</div> <div> <b>Open date:</b> 2/03/2025 09:37 PM</div> <div> <b>Service type:</b> Requester service</div> <div> <b>Request form:</b> Contact Trove Support</div> <div> <b>Request type:</b> New Trove User Enquiry</div> <div> <b>Received via:</b> Web page</div> <div> <b>Browser Name:</b> chrome</div> <div> <b>Browser version:</b> 126.0.0.0</div> <div> <b>Library URL:</b> WinNT</div> <div> <b>IP Address:</b> </div> <div> <b>Browser user agent:</b> Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/126.0.0.0 Safari/537.36</div> <div> <b>Item summary:</b> </div> <div> <b>URL of referring page:</b> </div> <div> <b>Device Type:</b> Desktop</div> <div> <b>Client language:</b> English</div> <div> <b>I can be contacted via Teams:</b> No</div> <div> <b>Remove contact details after close:</b> No</div> <div> <b>Locale:</b> </div> <div> <b>To:</b>  RSref173652 Confirming receipt of your contact with Trove <a href="#">[View email message]</a></div> </div>	47F